



Benefits of Getting Plants from The Emerald Leaf

EMERALDTEE GUARANTEE

- 2-day return policy
 - We offer a 48-hour, no-questions-asked guarantee. If the plant was not what you were expecting, arrived damaged or has started to defoliate for no reason, let us know within 2 days and we'll offer full credit.
- 3-day pest insurance
 - Pests are very good at hiding. Although we spray/drench our greenhouse weekly (as do the growers), with additional on-the-spot treatments as needed, sometimes bugs are just too good at hiding themselves (especially during the warmer months) – until they get to your store, that is! If you see a bug issue that you can't (or don't want to) treat, let us know within 3 days for a full refund.
- 5-day exchange plan
 - Did you get a plant that wasn't quite what you were expecting? Did you get a plant that none of your customers has even looked at over the past 5 days? Let us know by the 5th day and, as long as you've been taking good care of it, we will take it back and exchange it for a different plant.

BOTTOM LINE –

We want you to be happy. It is our goal that you will *want* to come back and get more plants because of the care / service / quality we provided.